



Island House Needlepoint, LLC.

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## Hedgehog Needlepoint Retro Travel Tag Finishing Notes / FAQs

### *General:*

1. Ship finishing to Island House Needlepoint address noted on top of finishing form.
2. Include one finishing form with each canvas submitted.
3. Please ship canvas inside a watertight bag (inside of packaging) to prevent accidental damage during shipping (rain, snow, package opening).
4. Island House Needlepoint is not responsible for bleeding of fibers, or canvas markings (painted design, border lines, etc.).
5. Island House Needlepoint is not responsible for damage to lose beading and/or stitching that is not firmly attached to the canvas.

### *Pricing / Payment:*

1. An estimated cost for finishing can be provided, however, the final cost will be established once the canvas has arrived at Island House and all finishing specifications are defined.
2. Prices do not include return shipping. Return shipping will be charged based on standard postage rates. Shipping is typically via the USPS; other shipping companies can be used for larger bulky items if necessary.
3. Upon completion of finishing an invoice and photos of your pieces will be emailed to you.
4. Checks or Zelle transfers are accepted for payment. We **DO NOT ACCEPT** Credit Cards, PayPal, Venmo.
5. Finishing will not be shipped until payment has been received.

### *Stitching Specifics:*

1. **DO NOT** include any "finishing rows" around the canvas. Tags are finished up to the stitched edge. Extra stitching may cause the finished piece to be bulky or uneven or make finishing by IHN not possible.
2. If possible, the hole and line defining the hole where the grommet will be applied should not be stitched. The stitching will be removed as part of the grommet installation.

### *Cording:*

1. All cording is fabricated in house. We have many cotton and metallic fibers to choose from.
2. Customers may supply cording fibers, however; **skeins must not be cut**. There is not a cost reduction for using customer supplied fibers.
3. If a one-color cord matching the main color of the piece is desired, and the fiber used has a dye lot we, suggest providing the fiber **of the same dye lot for the cording**. Please keep this in mind when purchasing your fibers.

### *Backing Fabrics:*

1. We cannot use stretchy backing fabrics.
2. We hand stitch all finishing, heavy fabrics may not be able to be sewn or may cause undesired bulkiness of the finished piece.
3. We typically use solid color mid weight fabrics (moire', cotton, silks).
4. Customers may provide fabric. Please keep in mind the scale of the piece relative to any pattern on the fabric. There is not a cost reduction for using customer supplied fabric. We will return any unused fabric with your finishing.

### *Monogramming:*

1. Monogramming pricing includes 8 characters, additional characters are charged at \$.50 ea.
2. Please keep in mind the available space when requesting monogramming. Reduction of font sizes to accommodate lots of characters causes text to become less readable.
3. We cannot accommodate special characters or symbols.

### *Blocking:*

1. Ornaments stitched on stretcher bars typically should not require blocking.
2. If blocking is required IHN will do our best to put the piece back into shape. Please note, **not all pieces are able to be properly reshaped.**
3. Island House is not responsible for bleeding of fiber colors during the blocking process.

### *Finishing Examples:*

*Typical Finish*



*Pocket and Monogramming added to back*



### *Additional Questions - Contact JoAnn at Island House Needlepoint:*

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